MultiSync© XV29 Plus

MultiSync

Multimedia Monitor

User's Manual

NEC

NEC Technologies

MultiSync© XV29 Plus

NEC

NEC Technologies, Inc.

1250 N. Arlington Heights Road, Suite 500

Itasca, Illinois 60143-1248

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CAUTION

RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

This symbol warns the user that uninsulated voltage within the unit may have sufficient magnitude to cause electric shock. Therefore, it is dangerous to make any kind of contact with any part inside of this unit.

This symbol alerts the user that important literature concerning the operation and maintenance of this unit has been included. Therefore, it should be read carefully in order to avoid any problems.

WARNING

TO PREVENT FIRE OR SHOCK HAZARDS, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE. ALSO DO NOT USE THIS UNIT'S POLARIZED PLUG WITH AN EXTENSION CORD RECEPTACLE OR OTHER OUTLETS, UNLESS THE PRONGS CAN BE FULLY INSERTED. REFRAIN FROM OPENING THE CABINET AS THERE ARE HIGH-VOLTAGE COMPONENTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

DOC compliance Notice

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

WARNING

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Warnings and Safety Precaution

The NEC MultiSync Multimedia monitor XV29 Plus is designed and manufactured to provide long, trouble-free service. No maintenance other than cleaning is required. Use a soft cloth and if necessary, mild detergent. Do not use commercial spray cleaners which may damage the surface. In case of damage, arrange for repairs at an authorized NEC Service Center.

For operating safety and to avoid damage to the unit, read carefully and observe the following instructions.

To avoid shock and fire hazards:

1. Provide adequate space for ventilation to avoid internal heat build-up. Do not cover rear vents or install in a closed cabinet or shelves. A cabinet or shelves in which the unit is placed must be maintained below 40°C.
2. Do not use the power cord polarized plug with extension cords or outlets unless the prongs can be completely inserted.
3. Do not expose unit to rain or moisture.
4. Avoid damage to the power cord, and do not attempt to modify the power cord.
5. Unplug unit during electrical storms or if unit will not be used over a long period.
6. Do not open the cabinet which has potentially dangerous high voltage components inside. If the unit is damaged in this way the warranty will be void. Moreover, there is a serious risk of electric shock.
7. Do not attempt to service or repair the unit. NEC is not liable for any bodily harm or damage caused if unqualified persons attempt service or open the back cover. Refer all service to authorized NEC Service Centers.

To avoid damage and prolong operating life:

1. Use only with 120V/220-240V 50/60Hz AC power supply. Continued operation at line voltages other than 120V/220-240 Volts AC will shorten the life of the unit, and might even cause a fire hazard.
2. Handle the unit carefully when moving and do not drop.
3. Locate set away from heat, excessive dust, and direct sunlight.
4. Protect the inside of the unit from liquids and small metal objects. In case of accident, unplug the unit and have it serviced by an authorized NEC Service Center.
5. Unplug unit before cleaning. Use only a soft cloth and mild detergent. Commercial household sprays and cleaners may damage the CRT surface and cabinet.
6. Stacking of units, one top of another, may result in damage to the units. Stacking is not recommended.

ATTENTION

RISQUE D'ELECTROCUTION
NE PAS OUVRIR

MISE EN GARDE: AFIN DE REDUIRE LES RISQUES D'ELECTROCUTION, NE PAS DEPOSER LE COUVERCLE, IL N'Y A AUCUNE PIECE UTILISABLE A L'INTERIEUR DE CET APPAREIL. NE CONFIER LES TRAVAUX D'ENTRETIEN QU'A UN PERSONNEL QUALIFIE.

Ce symbole a pour but de prévenir l'utilisateur de la présence d'une tension dangereuse, non isolée se trouvant à l'intérieur de l'appareil. Elle est d'une intensité suffisante pour constituer un risque d'électrocution. Eviter le contact avec les pièces à l'intérieur de cet appareil.

Ce symbole a pour but de prévenir l'utilisateur de la présence d'importantes instructions concernant l'entretien et le fonctionnement de cet appareil. Par conséquent, elles doivent être lues attentivement afin d'éviter des problèmes.

AVERTISSEMENT

AFIN DE REDUIRE LES RISQUES D'INCENDIE OU D'ELECTROCUTION, NE PAS EXPOSER CET APPAREIL A LA PLUIE OU A L'HUMIDITE. AUSSI, NE PAS UTILISER LA FICHE POLARISEE AVEC UN PROLONGATEUR OU UNE AUTRE PRISE DE COURANT SAUF SI CES LAMES PEUVENT ETRE INSEREES A FOND. NE PAS OUVRIR LE COFFRET, DES COMPOSANTS HAUTE TENSION SE TROUVENT A L'INTERIEUR. LAISSER A UN PERSONNEL QUALIFIE LE SOIN DE REPARER CET APPAREIL.

DOC avis de conformation

Cet appareil numérigue de la classe A respecte toutes les exigences du Réglement sur le Matériel Brouilleur du Canada.

Mises en garde et précautions de sécurité

Le moniteur MultiSync Multimédia XV29 Plus de NEC est conçu et fabriqué pour assurer une longue durée de service sans problèmes. Aucun entretien à l'exception du nettoyage n'est nécessaire. Utiliser un chiffon doux et un détergent doux, si nécessaire. Ne pas utiliser des aérosols de nettoyage du commerce qui risquent d'endommager la surface de cet appareil. Si l'appareil est endommagé, confier les travaux de réparation à un centre de service agréé NEC.

Pour un fonctionnement sûr et afin d'éviter d'endommager l'appareil, lire attentivement et respecter les instructions suivantes.

Afin d'éviter tout risque d'électrocution et d'incendie:

1. Réserver un espace libre suffisant pour la ventilation afin d'éviter une accumulation de chaleur interne. Ne pas couvrir les trous d'aération arrière ou installer l'appareil dans un coffret fermé ou sur une étagère. Si l'appareil est posé sur un coffret ou une étagère, la température doit être maintenue en dessous de 40°C.
2. Ne pas utiliser la fiche polarisée du cordon d'alimentation avec des prolongateurs ou des prises de courant, sauf si les lames peuvent être insérées à fond.
3. Ne pas exposer à la pluie ou à l'humidité.
4. Eviter d'endommager le cordon d'alimentation, et ne pas modifier le cordon d'alimentation.
5. Débrancher l'appareil pendant les tempêtes ou si l'appareil n'est pas utilisé pendant une longue période.
6. Ne pas ouvrir le coffret. Des composants de haute tension se trouvent à l'intérieur. Si l'appareil est endommagé de cette manière, la garantie devient caduque. De plus, il y a risque d'électrocution.
7. Ne pas essayer de réparer ou entretenir l'appareil soi-même. NEC ne saura être tenu pour responsable pour toute blessure ou dommage causé par des personnes non qualifiées qui essayent de réparer ou d'ouvrir le couvercle arrière. Confier toute réparation à un centre de service agréé NEC.

Pour éviter des dommages et prolonger la durée de service de l'appareil:

1. N'utiliser qu'une source d'alimentation de 120 V/220-240V 50/60 Hz CA. Le fait d'utiliser l'appareil en continu à des tensions de ligne supérieures à 120/220-240 Volts CA réduit sa durée de vie et risque de provoquer un incendie.
2. Manipuler l'appareil avec soin pendant son déplacement et ne pas le faire tomber.
3. Eloigner l'appareil des endroits chauds, très poussiéreux et exposés en plein soleil.
4. Eviter que des liquides et des petits objets métalliques pénètrent à l'intérieur de l'appareil. En cas d'accident, débrancher l'appareil et le confier à un centre de service agréé NEC.
5. Débrancher l'appareil avant le nettoyage. Utiliser seulement un chiffon doux et un détergent doux.
   Des aérosols et produits de nettoyage disponibles dans le commerce risquent d'endommager l'écran et le coffret.
6. Ne pas empiler les unités les unes sur les autres, afin d'éviter de les endommager.

LIMITED WARRANTY

NEC Multimedia Monitor Products

NEC Technologies, Inc.(hereafter NECTECH)warrants this product to be free from defects in material and workmanship under the following terms.

HOW LONG IS THE WARRANTY

Parts and labor are warranted for (1) One Year and CRT's for (1) One year from the date of the first customer purchase.

WHO IS PROTECTED

This warranty may be enforced only by the first purchaser.

WHAT IS COVERED AND WHAT IS NOT COVERED

Except as specified below, this warranty covers all defects in material or workmanship in this product. ***The following are not covered by the warranty:***

1. Any product which is not distributed in the U.S.A. Canada, and Mexico by NECTECH or which is not purchased in the U.S.A. Canada, and Mexico from an authorized NECTECH dealer.
   If you are uncertain as to whether a dealer is authorized, please contact NECTECH at 800-836-0655. Any questions or problems you have with our XP29Plus/ XM29Plus, contact NECTECH at 800-836-0655.
2. Any product on which the serial number has been defaced, modified or removed.
3. Damage, deterioration or malfunction resulting from:
   • Accident, misuse, abuse, neglect, fire, water, lightning or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
   • Repair or attempted repair by anyone not authorized by NECTECH.
   • Any shipment of the product (claims must be presented to the carrier).
   • Removal or installation of the product.
   • Any other cause which does not relate to a product defect.
   • Burns or residual images upon the phosphor of the tubes.
4. Cartons, carrying cases, batteries, external cabinets, magnetic tapes, or any accessories used in connection with the product.

WHAT WE WILL PAY FOR AND WHAT WE WILL NOT PAY FOR

We will pay labor and material expenses for covered items, but we will not pay for the following:

1. Removal or installation charges.
2. Costs of initial technical adjustments(set-up), including adjustment of user controls. These costs are the responsibility of the NECTECH dealer from whom the product was purchased.
3. Payment of shipping charges.

HOW YOU CAN GET WARRANTY SERVICE

1. To obtain service on your product, consult the dealer from whom you purchased the product, or ship it prepaid to any authorized NECTECH service center.
2. Whenever warranty service is required, the original dated invoice (or a copy) must be presented as proof of warranty coverage, and should be included in any shipment of the product. Please also include in any mailing, your name, address and a description of the problem(s). Failure to comply with NECTECH Service Procedures may cause a delay in repairing the unit.
3. For the name of the nearest NECTECH authorized service center, call NECTECH at 800-836-0655.

LIMITATION OF IMPLIED WARRANTIES

All implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

EXCLUSION OF DAMAGES

NECTECH's liability for any defective product is limited to the repair or replacement of the product at our option. NECTECH shall not be liable for:

1. Damage to other property caused by any defects in this product, damages based upon inconvenience, loss of use of the product, loss of time, commercial loss; or
2. Any other damages whether incidental, consequential or otherwise. Some states do not allow limitation on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

HOW STATE LAW RELATES TO THE WARRANTY

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

FOR MORE INFORMATION, TELEPHONE 800-836-0655

NEC TECHNOLOGIES, INC.
1250 N. Arlington Heights Road, Suite 500
Itasca. Illinois 60143-1248

NOTE: All products returned to NECTECH for service MUST have prior approval. To get approval, call NEC Technologies at 800-836-0655.

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Introduction

Introduction to the MultiSync XV29 Plus Monitor

This section introduces you to your new MultiSync XV29 Plus monitor, provides a list of materials that comes with your monitor and describes the features and controls.

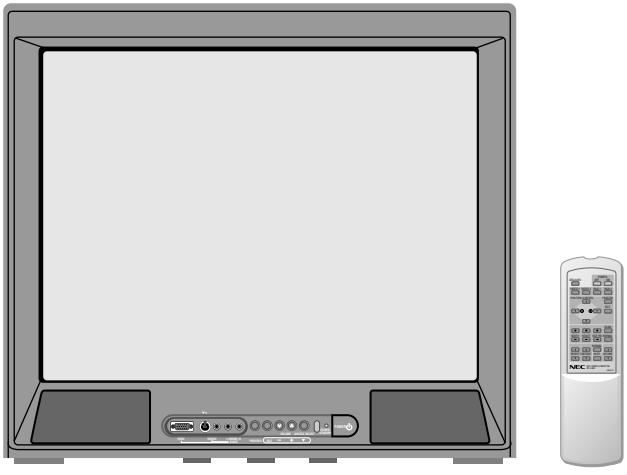
The features you'll enjoy include:

- Simple controls
  Let you make all necessary adjustments and selections with one button simplicity from the remote control.
- 29" CRT(27" viewable image size)
- True displayable 800×600 resolution
- On-screen menus
  Plain English and clear instructions with graphic icons show you exactly how to adjust your screen image.
- Flexible inputs
  Connect up to four different inputs at once and switch among them with a touch of a button to seamlessly integrate information from a computer and VCR into one presentation.
- Attractive cabinets
  A sleek, sophisticated cabinet design complements your presentation environment and enhances the professionalism of your presentations.
- Microsoft Plug and Play compatibility
  The only monitors in their class to include this standard that automatically optimizes display settings.
  • Supports most IBM VGA, S-VGA, XGA, Macintosh or any other RGB signals within a horizontal frequency range or 15.5 to 50 kHz and a vertical frequency range of 55 to 90 Hz. This includes NTSC, PAL, SECAM, and M-NTSC standard video signals.
- The supplied RGB cable allows hookup to IBM-PC compatible directly.
- Front bezel controls
- Power supply at 120/22-240 Vac

Contents of the Package

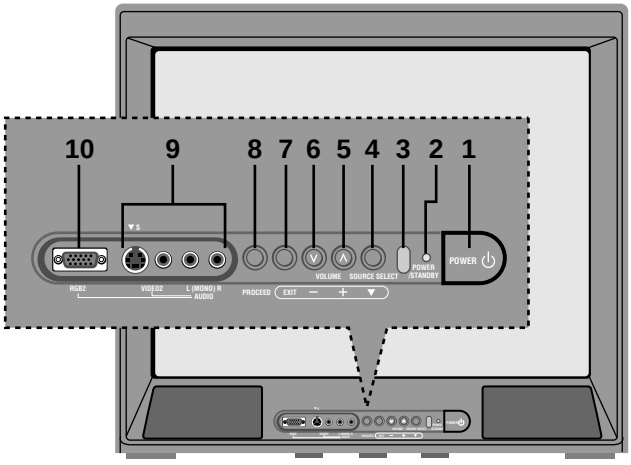
The following lists all of the items included in your MultiSync multimedia monitor package. Please save the original box and packing materials for future transportation or shipment of this monitor.

1. MultiSync XV29 Plus (XV-2940) multimedia monitor
2. Power cord
3. Wireless remote control unit and two AA batteries
4. RGB (15-Pin Mini D-Sub To 15-pin Mini D-Sub Connector)
5. User' s manual
6. Quick set up card
7. Registration card : Please fill out and return the registration card as soon as possible.

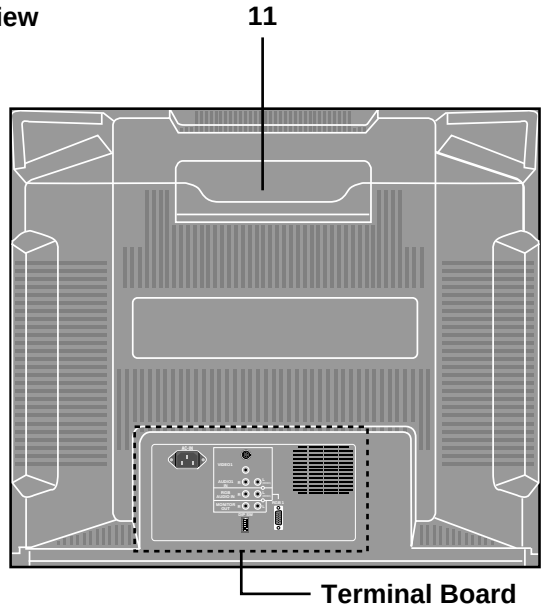


Part Names and Functions

Front View



Rear View



1 POWER

Press to turn the main power on and off when the AC power is supplied.

2 POWER/STANDBY

When this indicator is green, the monitor is on; when the indicator is amber, it is in standing by.

3 Remote Sensor Window

Receives infrared signal from the handheld remote control.

4 SOURCE SELECT (▾)

Press to select VIDEO 1, VIDEO 2, RGB 1 or RGB 2 video source. When you are in the OSM mode, this button works as the down button.

NOTE: S-VIDEO IN terminals will take preference over VIDEO IN terminals when the video source is connected to each terminal and VIDEO 1 or 2 selected.

5 VOLUME (/\ / +)

Used to increase the volume. When you are in the OSM mode, this button works as the plus button.

6 VOLUME (\/ / –)

Used to decrease the volume. When you are in the OSM mode, this button works as the minus button.

7 EXIT

Press to exit the OSM mode. The OSM screen disappears.

8 PROCEED

Press to access OSM. The OSM screen is displayed.

9 VIDEO 2

VIDEO 2 IN (RCA type)..... Connect a VCR or laser disk player here to display the video.

S-VIDEO 2 IN ..... Here is where you connect S-Video input from an external source like a VCR.

AUDIO R IN ..... This is your right channel audio input for stereo sound coming from video 2 or RGB 2 input, or audio system.

AUDIO L IN (MONO) ..... This is your left channel audio input for stereo sound coming from video 2 or RGB 2 input, or audio system. It also serves as the mono audio input.

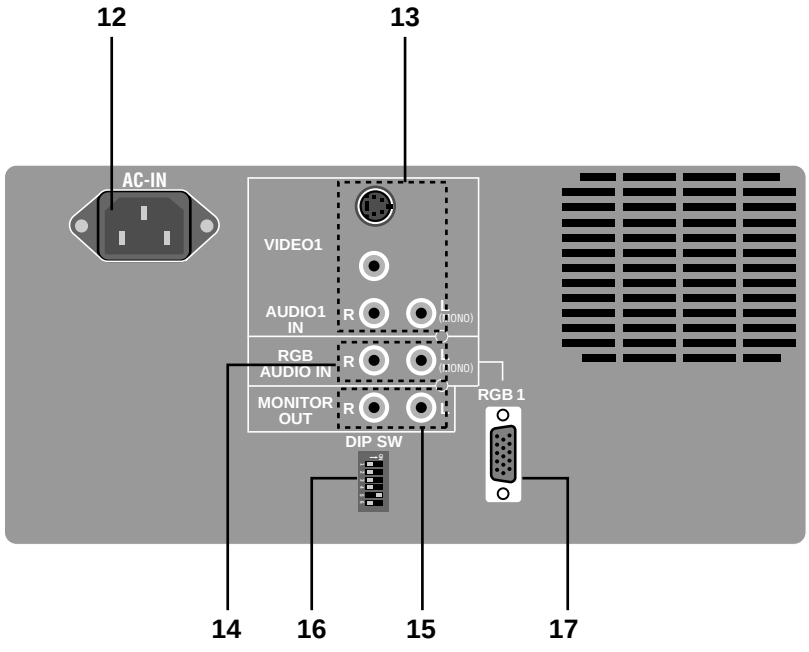
10 RGB 2 Input(D-Sub mini 15 pin)

Connect your PC or other RGB equipment such as IBM or compatible computers.

11 Remote Control Holder

Place remote control unit here when not in use.

Terminal Board



12 AC Input

Connect the supplied power cord' s three-pin plug here.

13 VIDEO 1

VIDEO 1 IN (RCA type) ..... Connect a VCR or laser disk player here to display the video.

S-VIDEO 1 IN ..... Here is where you connect S-Video input from an external source like a VCR.

AUDIO R IN ..... This is your right channel audio input for stereo sound.

AUDIO L IN (MONO) ..... This is your left channel audio input for stereo sound coming from video equipment or audio system. It also serves as the mono audio input.

14 RGB AUDIO

AUDIO R IN ..... This is where you connect RGB right audio output from a computer or another RGB source.

AUDIO L IN(MONO) ..... This is where you connect RGB left audio output from a computer or another RGB source.

15 MONITOR OUT (R/L)

Connect additional external speakers here to listen to audio coming from your computer, Video or S-Video audio inputs (R/L).

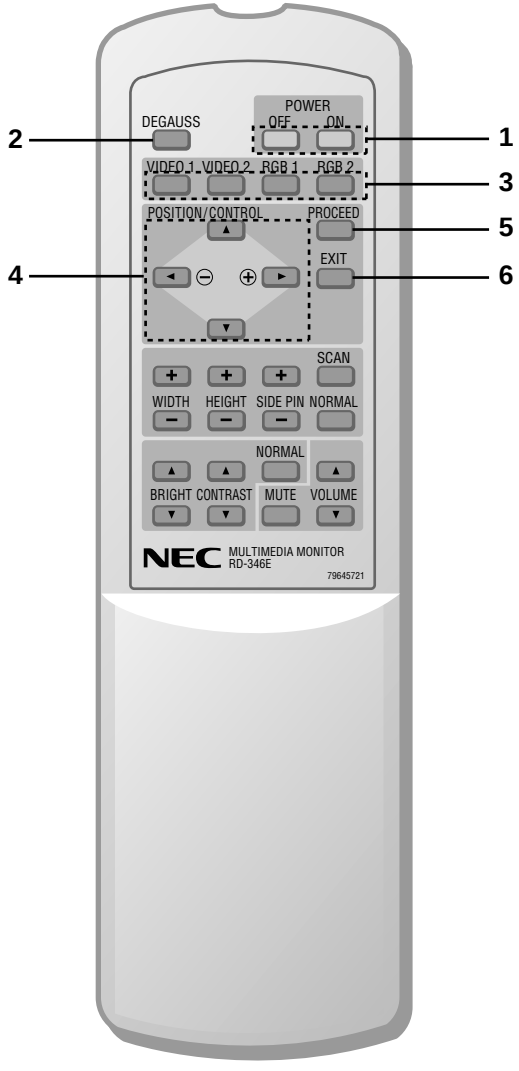
16 DIP SWITCH

This switch sets Sync. Control, Power Management, Remote Control ON/OFF and OSM system Control ON/OFF. See page xx for more details.

17 RGB 1 Input(D-Sub mini 15 pin)

Connect your PC or other RGB equipment such as IBM or compatible computers.

Remote Control Unit



NOTE: *When not in use the remote control unit is conveniently stowed in the holder on the rear panel.*

1 POWER ON/OFF

Press POWER ON to turn the monitor on when the POWER/STANDBY indicator is lit red.

Press POWER OFF to turn the monitor off and the monitor will go into the standby condition.

2 DEGAUSS

Press to demagnetize the picture tube in the manual operation. See also page 21.

3 Input Select

VIDEO 1 ..... Press to select an NTSC, PAL, SECAM or M-NTSC compatible video source from a VCR, laser disc player, document camera, or an S-Video source from a VCR connected to the VIDEO 1 IN terminal.

VIDEO 2 ..... Press to select an NTSC, PAL, SECAM or M-NTSC compatible video source from a VCR, laser disc player, document camera, or an S-Video source from a VCR connected to the VIDEO 2 IN terminal.

RGB 1 ..... Press to select an RGB video source from a computer connected to the RGB 1 IN terminal.

RGB 2 ..... Press to select an RGB video source from a computer, NEC scan converter or document camera connected to the RGB 2 IN terminal.

OSM Control

4 POSITION/CONTROL

POSITION (▲▼◀▶) .. Adjusts the vertical position of the image up and down, and the horizontal position of the image from left to right.

CONTROL (+ / –) .... Moves the bar in the + or - direction to increase or decrease the adjustment in an OSM menu.

CONTROL (▲/▼) ..... Select one of the controls in an OSM menu. Press s to select a higher item in the menu; press t to select a lower item in the menu.

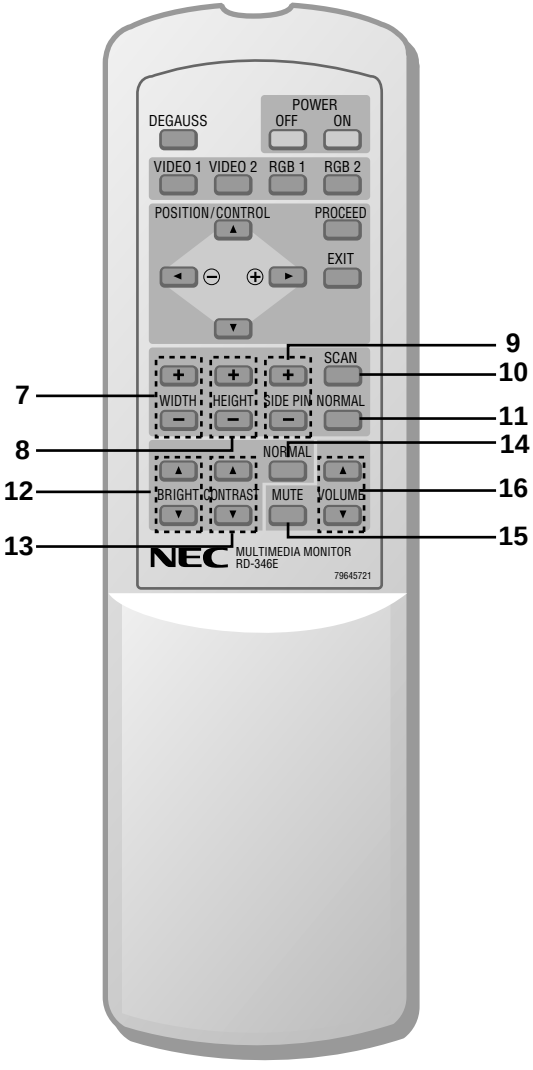
5 PROCEED

Press to access OSM. When an adjustment item is selected, a press of this button returns to its icon selection screen.

6 EXIT

Press to exit the OSM mode.

NOTE: *The direct keys such as BRIGHT, CONTRAST, WIDTH, HEIGHT, SIDE PIN can access each control while in the OSM mode.*



Raster Control

7 WIDTH (+ / –)

Adjusts the horizontal size of the image.

8 HEIGHT (+ / –)

Adjusts the vertical size of the image.

9 SIDE PIN (+ / –)

Adjusts the curvature of the edges of the left and right side of the display image either inward or outward. The image should be adjusted to attain a straight line on the left and right sides.

10 SCAN SELECT

Each time this key is pressed, the picture size switches from OVER SCAN for large size to UNDER SCAN for small size and vice versa. Normally select OVER SCAN for video display and UNDER SCAN for RGB display.

11 NORMAL

This key resets the raster adjustment settings of user changeable memory and recalls the factory preset data.

Visual Control

12 BRIGHT (▲/▼)

Adjusts the overall image and screen brightness.
Press and hold s for a brighter picture.
Press and hold t for a darker picture.

13 CONTRAST (▲/▼)

Adjusts the image brightness in relation to the background.
Press and hold ▲ for higher contrast.
Press and hold ▼ for lower contrast.

NOTE: *The VISUAL CONTROL storing operation is effective only for one input (VIDEO1, VIDEO 2, RGB 1 or RGB 2).*

14 NORMAL

This key resets the visual control settings and recalls the factory preset data.

NOTE: *The brightness and contrast adjustment level are factory preset at the optimum position.*

15 MUTE

Press to cancel sound ; press again to restore sound.

NOTE: *The other ways to restore sound are to press POWER OFF, then ON or to press VOLUME keys on the remote control unit.*

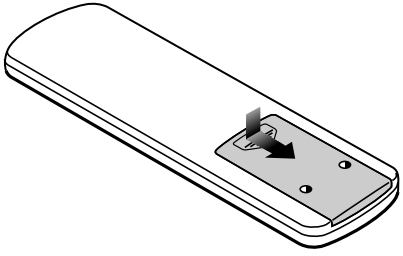
16 VOLUME (▲/▼)

Adjusts the volume.
Press and hold ▲ to increase sound.
Press and hold ▼ to decrease sound.

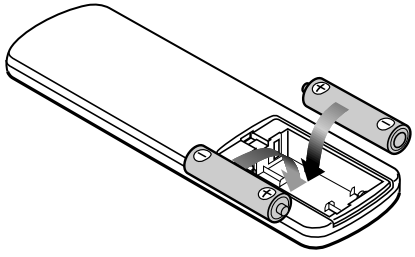
Battery Installation and Replacement

The remote control is powered by two 1.5V AA batteries.

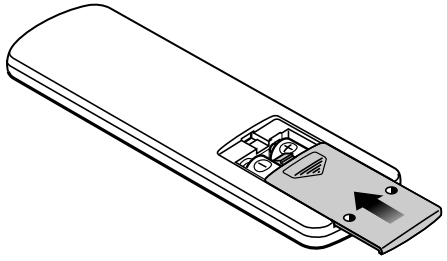
1. Turn the remote control unit upside down. Press down on the battery compartment grip and slide the compartment in the direction of the arrow.



2. Install the two new batteries, making sure that their polarity matches the (+) (–) diagrams inside the battery compartment. Incorrect polarity could damage the remote control unit.



3. Close the battery compartment cover.

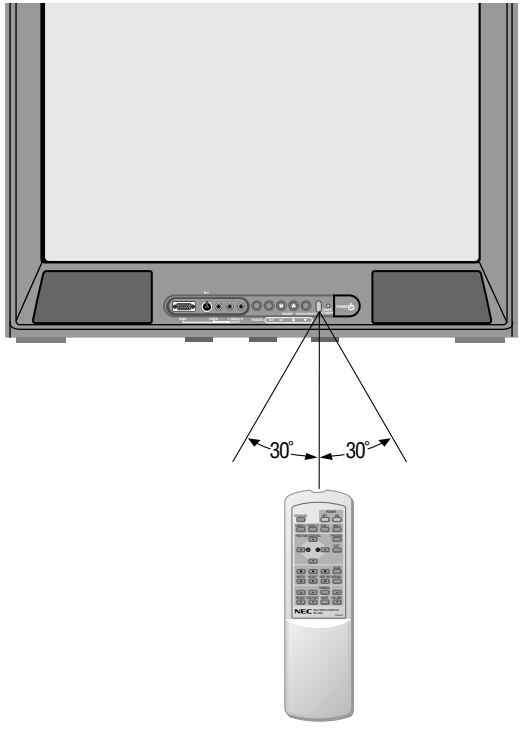


Remote Control Cautions

- Do not drop or mishandle the remote control unit.
- Do not get the remote control unit wet. If the remote gets wet, wipe it dry immediately.
- Avoid heat and humidity.
- When not using the remote control unit for a long period, remove the batteries.
- Do not use new and old batteries together, or use different types of batteries together.
- Do not take apart the batteries, heat them, or throw them into a fire.

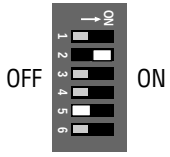
Operating Range

- The infrared signal operates by line-of-sight up to a distance of approximately 22 feet/7 m and within a 60 degree angle of the remote sensor of the monitor.
- The monitor will not function if there are objects between the remote control and the sensor or if strong light falls on the sensor. Weak batteries will also prevent the remote control from properly operating the monitor.



Functions of DIP SW

The drawing below shows the original factory settings of DIP Switch.



Functions and Settings of DIP SW

This DIP switch is used for Sync. Control, Intelligent Power Manager, wireless control, and OSM control. To change a switch setting use a pointed object, such as a pen or pencil, to push the switch to the desired position.
Set all the pin except No. 2 to the OFF/OPEN position during normal operation.
The pins nos 5 and 6 are not used.

Pin No 1 (Sync. Control)
The No. 1 pin sets Sync. Control.
Set the No. 1 pin to the OFF/OPEN position during normal operation. The monitor automatically determines if the input signal is separate sync, composite sync or sync on green signal in this order.

Pin No. 4 (Intelligent Power Manager)
This function saves power.

When Intelligent Power Manager (IPM™) control is on, by using the monitor' s horizontal and vertical SYNC signals, the monitor can be prompted into the different IPM modes. The following is the description of the LED indicator for the IPM power saving modes:

Mode	LED Indicator	Power Saving
On	Green	None
Standby	Red (Steady)	None
Standby	Amber(Blinking quickly)	Minimum (Quickest recovery)
Suspend	Amber(Blinking moderately)	Moderate (EPA<8 watts, Moderate recovery)
Off	Amber(Blinking slowly)	Maximum (EPA<8 watts, Slowest recovery)
Power Off	No Light	No Power Used (Fully Off)

NOTE: *The Intelligent Power Manager works only for the RGB input. If selecting the VIDEO input, or when connecting to no signal source, the Intelligent Power Manager does not work.*

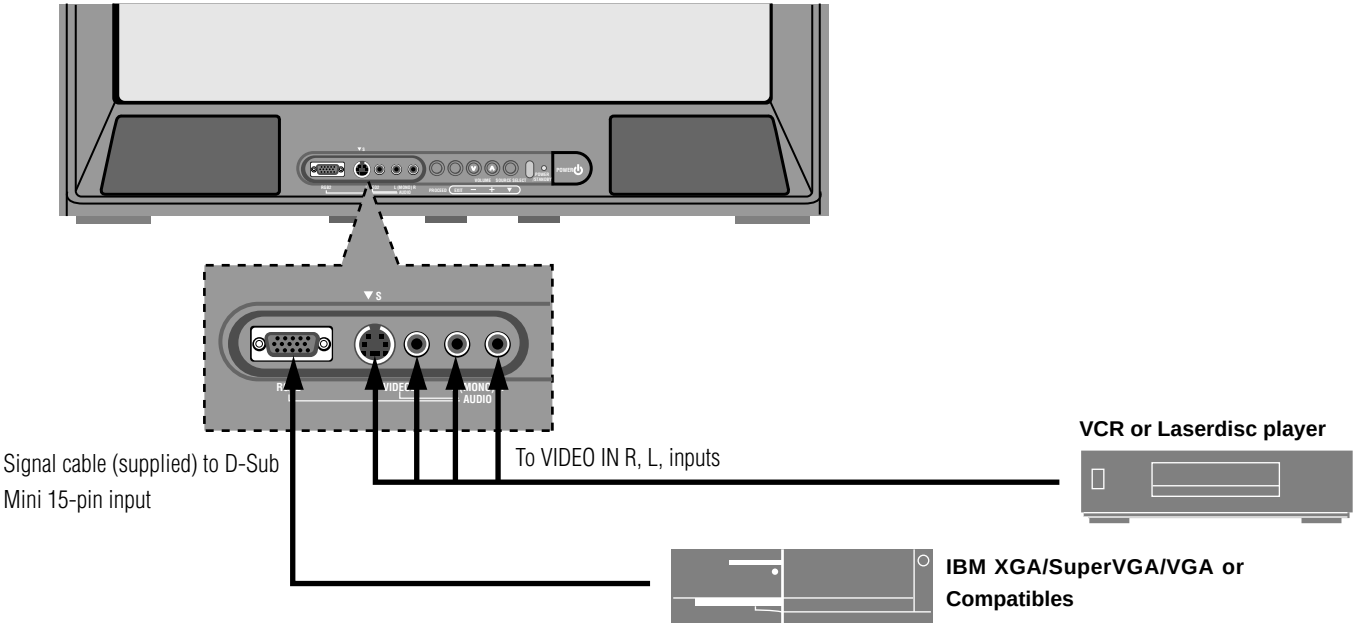
Set the No. 1 pin to the ON/SHORT position when sync on green signals are necessary for synchronization with an external component.
When a composite signal is present, the picture may be distorted. If this happens, set the No.2 pin to the OFF/OPEN position.

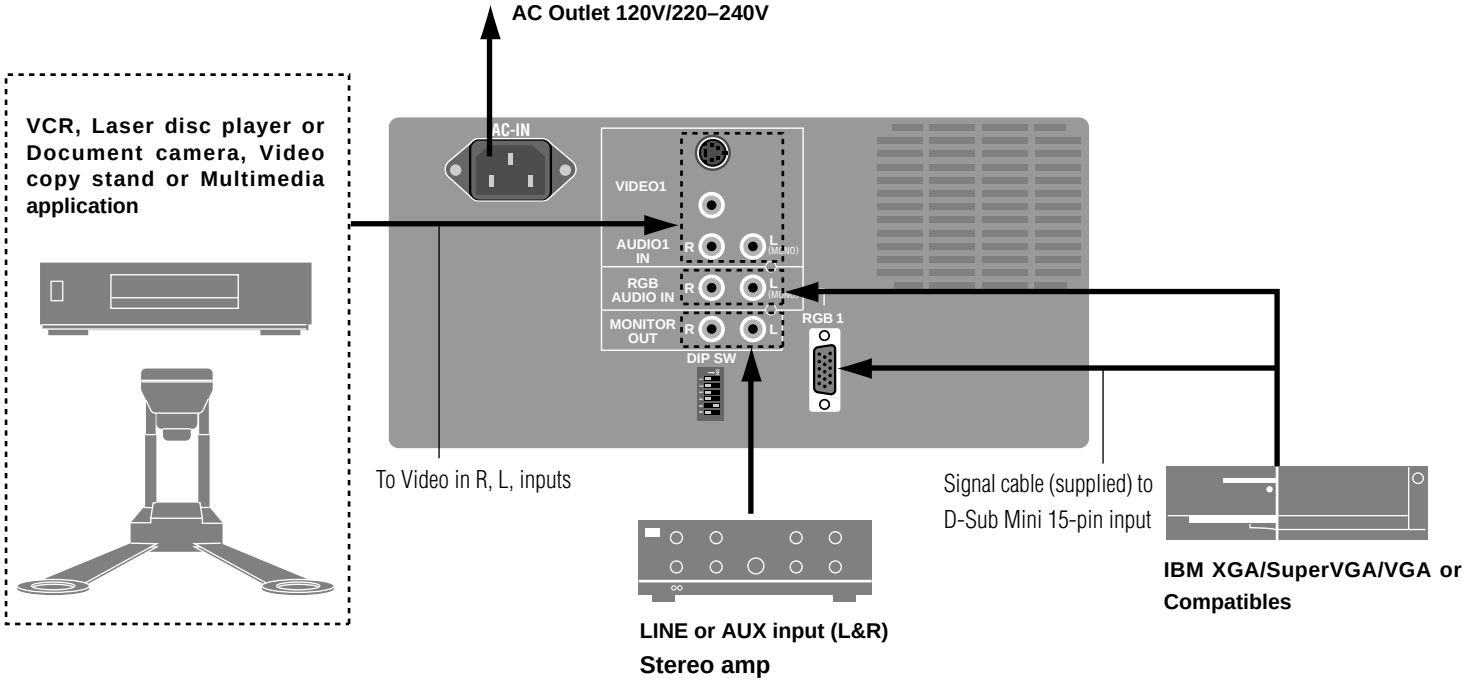
Pin No. 2 (Remote ON/OFF)
When this switch is set to ON/SHORT, the monitor can be controlled by the wireless remote control.

Pin No. 3 (OSM System Control Menu ON/OFF)
When this switch is set to ON/SHORT, the system control menu is displayed.
In this menu the following features are enabled:
Power on mode set(POWER ON MODE)
Front control key on/off(KEY CONTROL)
Language selection(LANGUAGE)
Video mode(auto/manual) selection(VIDEO MODE)
OSM on/off(OSM ON/OFF)
For the setting procedures to set the items, see page 39.

Installation

Wiring Diagram


Signal cable (supplied) to D-Sub Mini 15-pin input
To VIDEO IN R, L, inputs
VCR or Laserdisc player
IBM XGA/SuperVGA/VGA or Compatibles



Connecting Your PC or Macintosh Computer

Connecting your PC or Macintosh computer to your MultiSync XV29 Plus will enable you to display your computer's screen image. All of these following display standards are supported:

VGA 640×480 for graphics, VGA 640×400 for graphics, VGA 640×350 for graphics, VGA 720×400 for text, VGA 720×350 for text, SuperVGA 800×600, and XGA 1024×768 standards above 60 Hz such as Macintosh at 640×480, 832×624 and 1024×768.

To connect to a PC, Macintosh or computer equipped with a XGA/ SuperVGA/VGA adapter or compatible graphics adapter, simply:

1. Turn off the power to your monitor and computer.
2. If your PC does not support Super XGA/VGA/VGA you will need to install an XGA/SuperVGA/VGA graphics board. Consult your computer's owner's manual for your XGA/SuperVGA/VGA configuration. If you need to install a new board, see the manual that comes with your new graphics board for installation instructions.
3. Use the supplied RGB cable to connect your computer to the monitor. For Macintosh, use a commercially avalable adapter between the D-Sub mini 15-pin connector of the supplied RGB cable and the D-Sub 15-pin connector of your Macintosh.
4. Turn on the monitor and the computer.

NOTE: *Refer to your computer's owner's manual for more information about your computer's video output requirements and any special identification or configuring your monitor's image and monitor may require.*

Connecting Your VCR or Laser Disc Player

Using a common RCA cable and RCA audio cables (not provided) to connect your VCR or laser disc player to your MultiSync XV29 Plus monitor. To make these connections, simply:

1. Turn off the power to your monitor and VCR or laser disc player.
2. Connect one end of your RCA video cable to the video output connector on the back of your VCR or laser disc player, connect the other end to the VIDEO 1 or 2 input terminal(RCA-type) of the monitor. Use standard RCA audio patch cords to connect the audio from your VCR or laser disc player to your monitor (if your VCR or laser disc player has this capability). Be careful to keep your right and left channel connections correct for stereo sound.
3. Turn on the monitor and the VCR or laser disc player.

NOTE: *Refer to your VCR or laser disc player owner's manual for more information about your equipment's video output requirements.*

NOTE: *S-VIDEO IN terminals will take preference over VIDEO IN terminals when a component is connected to each terminal and VIDEO 1 or 2 selected.*

Connecting Your Document Camera

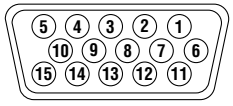
You can connect your MultiSync XV29 Plus monitor to a document camera. To do so, simply:

1. Turn off the power to your monitor and document camera.
2. Use a standard video cable to connect your document camera to the VIDEO 1 or 2 input terminal(RCA-type) of the monitor.
3. Turn on the monitor and the document camera.

NOTE: Refer to your document camera's owner's manual for more information about your camera's video output requirements .

D-Sub 15 Pin RGB Signal Composition

Pin Assignments and Signal Levels for 15 pin RGB



D-SUB 15pin RGB Input Connector

Pin No.	Signal to be connected (D-SUB 15 pin)
1	RED
2	GREEN or Sync Green
3	BLUE
12	No Connection
13	H. or Composite sync
14	V.SYNC
15	No Connection
4	GND
5	GND
6	GND
7	GND
8	GND
11	GND
10	No Connection
9	No Connection

Operation

Power

This section describes how to select a computer or video source and how to adjust the picture and sound.

General Controls

Before you turn on your MultiSync XV29 Plus monitor ensure that the computer or video source is turned on.

To adjust:

1. Turn On The Monitor
   The power button is on the front panel of the monitor. By turning this switch on, the POWER/STANDBY indicator will turn to green and the monitor will become ready to use. OSM is also usable from the front bezel.
   After you press the POWER OFF button SOURCE SELECT on the remote control, the monitor will go into its standby mode and the POWER/STANDBY indicator will glow red.
2. Select The Computer Or Video Source
   Press the “VIDEO 1” or “VIDEO 2” (VCR, document camera, or laser disc player), or “RGB 1” or ” RGB 2”(computer) button on the remote control to display the image. Or press the button on the front panel to select your video source: “VIDEO 1”, “VIDEO 2”, “RGB 1”, or “RGB 2”.

NOTE 1: *In the U.S.A. the standard video signal format is NTSC, therefore make sure that the AUTO or NTSC is selected on OSM system control menu. See page 40.*

NOTE 2: *Select the over scan mode for VIDEO display.*

3. Adjust The Raster or The Picture Control.
   You can adjust the raster such as the horizontal size, vertical size or side pincushion correction, and the brightness and contrast of the image with the remote control.
4. Turning Off The monitor.
   Press the POWER OFF button on the remote control or press the POWER button on the front panel.

Degaussing

The earth's magnetic field and other magnetic sources can magnetize a color picture tube causing patches of impure colors. This monitor automatically demagnetizes the picture tube for 5 seconds each time the monitor is switched on. Sometimes during transportation a severe magnetic field can be encountered which may require demagnetizing to clear the problem. Also, if powered on for extended periods of time, magnetic fields can be produced by the CRT itself, causing color impurities. In these cases, use the DEGAUSS key once to demagnetize the picture tube. Pressing this key once demagnetizes the picture tube for 5 seconds.

CAUTION: Please allow a minimum of 30 minutes to elapse between uses of the DEGAUSS key, when not switching from mode to mode. Do not hold the key down continuously to avoid decreasing the life of the degauss circuitry.

Using OSM Controls

NEC's new OSM, or On-Screen Manager, System offers the ultimate form of monitor controls. Keys on the remote control unit or front bezel allow you to easily navigate through menus and adjust controls.

OSM controls include extended controls such as Brightness, Contrast, Size, Position, Pin cushion, Keystone, Vertical Linearity, Scan Select and other OSM utilities. Adjustments are saved instantly. The currently addressed control can be reset to factory settings by pressing the NORMAL key.

OSM keys on the remote control unit function as follows:

PROCEED : accesses the OSM controls. When an adjustment item is selected, a press of this button returns to its icon selection screen.

EXIT : exits the OSM controls.

POSITION CONTROL up/down
: selects one of the control items.

POSITION CONTROL – /+
: increase or decrease the settings level.
: selects a group icon at top of the OSM screen when any one of them is highlighted without any specific control selected.

NORMAL (RASTER/VISUAL)
: resets the currently selected control to the factory setting.
-when a specific group icon is highlighted, this key resets all the specific controls settings or all the settings.
-when a specific control is selected: this key resets the selected adjustments.

NOTE: *The NORMAL function is not valid in the OSM Turn Off Time, Language Select menus, and Volume Control.*

Direct Control Screen

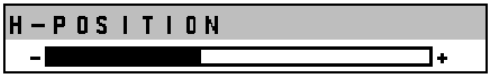
You can adjust the raster, visual and sound using the direct key on the remote control.

To switch to another control screen, press any one of the other keys.

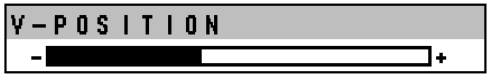
* To end the OSM display, press EXIT.
* If no key operation is made within 3 seconds, the OSM display will disappear.

a. POSITION/CONTROL

Press ▶ to move the image right. Press ◀ to move the image left.

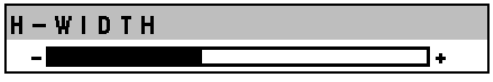


Press ▲ to move the image up. Press ▼ to move the image down.



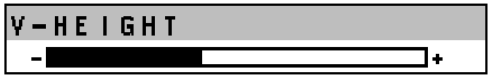
b. WIDTH

Press to adjust the horizontal size of the image.



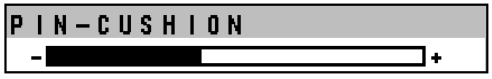
c. HEIGHT

Press to adjust the vertical size of the image.



d. SIDE PIN

Press to adjust the curvature of the edges of the left and right side of the display image either inward or outward. The image should be adjusted to attain a straight line on the left and right sides.

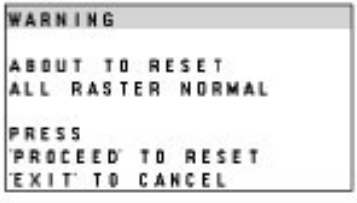


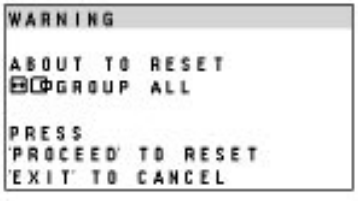
e. SCAN

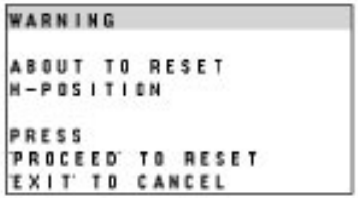
Press to select the scan mode: over scan and under scan.

f. NORMAL (raster)

Press to reset all the stored adjustment raster data and recall the factory preset data. When a specific control is selected, this key resets the selected raster adjustments.





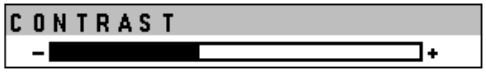


g. BRIGHT

Press to adjust the brightness of video display.

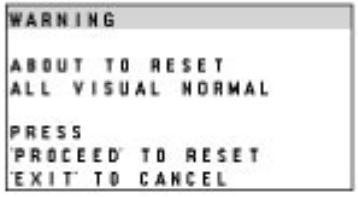
h. CONTRAST

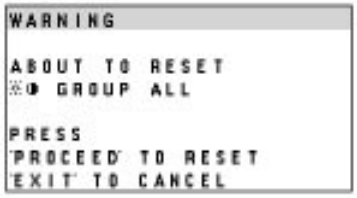
Press to adjust the contrast of video display.

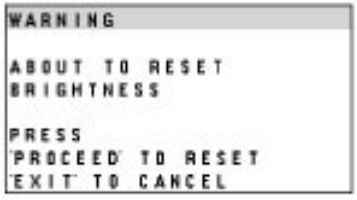


i. NORMAL(visual)

Press to reset all the stored adjustment visual data and recall the factory preset data. When a specific control is selected, this key resets the selected visual adjustments.

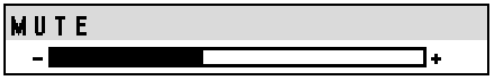






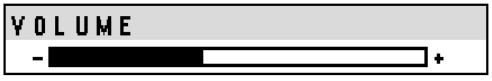
j. MUTE

Press to turn off the sound for a short period of time; press again to restore the sound.

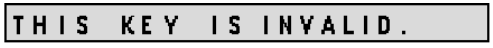


k. VOLUME

Press ▲ to increase the sound: press ▼ to decrease the sound.



__NOTE:__ When pressing a key that does not correspond to the function currently in use, the following message will be displayed on the monitor.

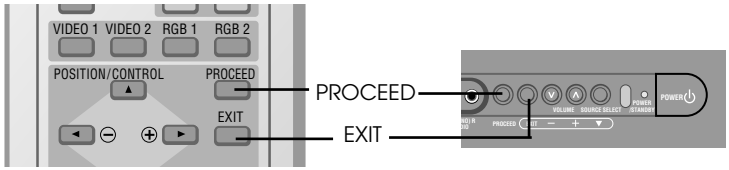


Accessing OSM

Press the PROCEED key on the remote control or front bezel.

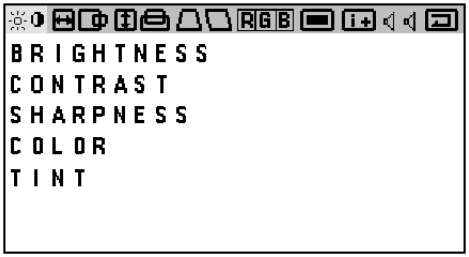
To turn off OSM

Press the EXIT key on the remote control or front bezel.



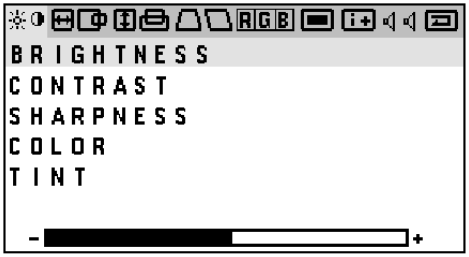
OSM Menus

On-Screen Manager' s menu of Controls gives you an overview of the selection of controls available.



Visual Controls Group

The visual controls allow you to adjust the picture controls such as brightness, contrast, color, tint, and sharpness.



BRIGHTNESS : Pressing + or - increases or decreases the image brightness level.
CONTRAST : Pressing + or - increases or decreases the image contrast level.
SHARPNESS : Pressing + or - increases or decreases the image sharpness level.
COLOR : Pressing + or - increases or decreases the image color saturation level
TINT : Pressing + or - increases or decreases the red and green values.

NOTE: The color, tint and sharpness controls are not available for RGB input, and the tint is not available for PAL input.

NOTE: Pressing the visual NORMAL key resets all the visual controls to the factory settings when only the visual controls group icon is highlighted.

H-position/H-width/Pin-cushion Controls Group

The H-position/H-width/Pin-cushion Controls allow you to adjust the horizontal position, horizontal size and pin-cushion of the image.

H-POSITION : Pressing + or - moves the image horizontally right or left.

H-WIDTH : Pressing + or - decreases or increases the horizontal size of the image (wider or narrower).

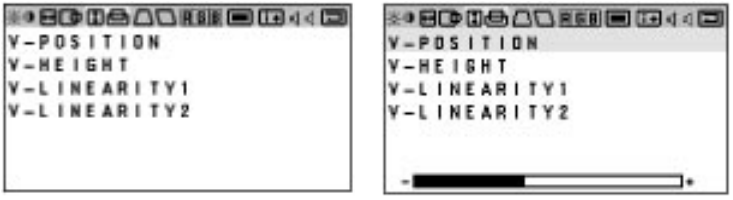
PIN-CUSHION : Pressing + or - decreases or increases the curvature of the sides either inward or outward.

PIN-BALANCE : Pressing + or - increases or decreases the curvature of the sides to right or to left.

PIN-CORNER : Pressing + or - decreases or increases the curvature of the four corners inward outward.

V-position/V-height/V-linearity Controls Group

The V-position/V-height/V-linearity Controls allow you to adjust the vertical position, vertical size and vertical linearity of the image.



V-POSITION : Pressing + or - moves the image vertically up or down.

V-HEIGHT : Pressing + or - increases or decreases the vertical size of the image (taller or shorter).

V-LINEARITY 1 : Pressing + increases the spacing between the lines near the top and decreases the lines near the bottom at the same time; pressing - increases the spacing between the lines near the bottom and decreases the lines near the top at the same time.

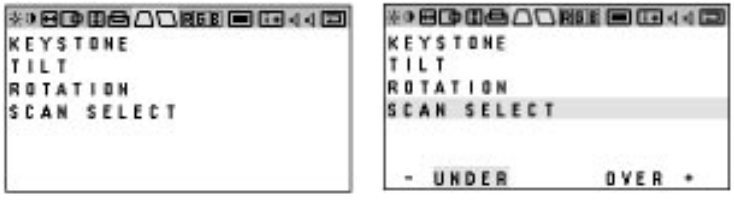
V-LINEARITY 2 : Pressing + or - increases or decreases the spacing between the lines near the top of your screen and near the bottom of your screen at the same time.

NOTE: The V-LINEARITY controls allow you to adjust the spacing of the areas on the screen. The object of this control is to ensure that a one-inch circle is a true one-inch circle where ever it is drawn on the screen.

- draw equally spaced horizontal lines using a drawing application that has a ruler.
- use the V-LINEARITY 1 and 2 controls to adjust the spacing between the lines near the top and the bottom of your screen.

Keystone/Tilt/Rotation/Scan Select Controls Group

The Keystone/Tilt/Rotation/Scan Select Controls allow you to adjust the raster rotation or angle of the sides of your display and to select either Under Scan (for RGB display) or Over Scan (for VIDEO display).



KEYSTONE (trapezoidal) : Pressing + or - decreases or increases the bottom of the screen to be the same as the top.

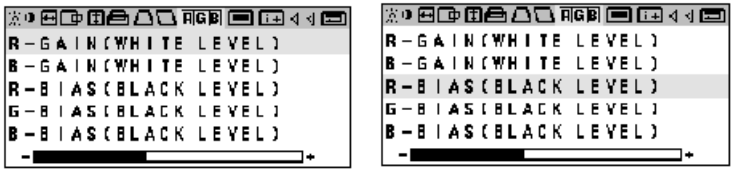
TILT : Pressing + or - increases or decreases the tilt of your display.

ROTATION (raster rotation) : Pressing + or - rotates the entire display clockwise or counter clockwise.

SCAN SELECT : Pressing + or - selects the over scan mode or the under scan mode.

RGB Controls Group

The RGB Controls allow you to adjust the white balance for RGB input.



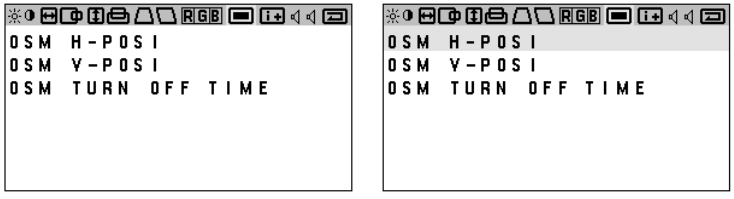
Pressing the PROCEED key proceeds to the RGB gain and bias adjustment. This adjustment allows you to adjust the white balance.

R, B-GAIN : Pressing + or - increases or decreases the gain level for each color.

R, G, B-BIAS : Pressing + or - increases or decreases the bias level for each color.

OSM Location/OSM Turn Off Time Control

You can choose where you would like OSM image to appear on your screen. Selecting OSM location allows you to manually adjust the OSM menu left, right, up, or down. The OSM menu will stay on as long as it is in use. In the OSM Turn Off Time submenu, you can select how long the monitor waits after the last touch of a key to shut off the OSM menu. The preset choices are 5, 10, 30, and 120 seconds. Note that 30 seconds is the factory preset.



OSM H-POSI : Pressing + or - moves the OSM menu right or left.

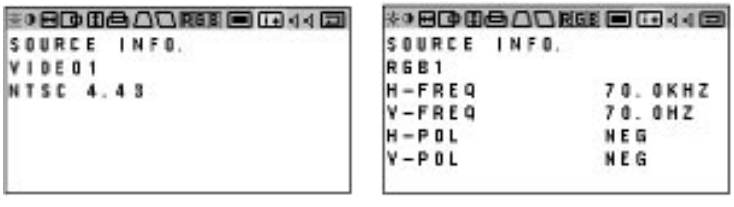
OSM V-POSI : Pressing + or - moves menu up or down.

OSM TURN OFF TIME : Pressing + or - selects the preset time in increasing or decreasing order.

Source Information

Source Information provides you information about the current resolution display and technical data including the horizontal and vertical frequency.

NOTE: These adjustments are for RGB mode only.



H-FREQ : indicates the horizontal frequency of the current input signal.

V-FREQ : indicates the vertical frequency of the current input signal.

H-POL : indicates the polarity of the horizontal sync. signal.

V-POL : indicates the polarity of the vertical sync. signal.

NEG : indicates the polarity is negative.

POS : indicates the polarity is positive.

Volume Control

The Volume control allows you to adjust the volume.

VOLUME : Pressing + or - increases or decreases the volume.

NOTE: When you mutes the sound, the MUTE display appears.

Reset Control

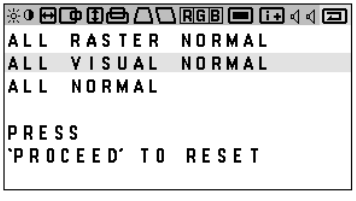
The Reset control allows you to return image parameters to factory presets.

All Raster Settings

The above warning statement will appear to confirm that you do want to reset all raster settings. If you want to reset all raster settings, press PROCEED.

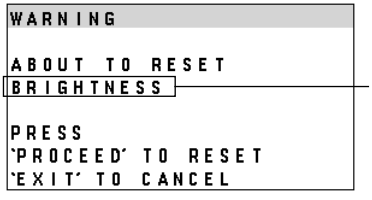
The following items can be reset:
H-POSI, H-WIDTH, PIN-CUSHION, PIN-BALANCE, PIN-CORNER, V-POSI, V-HEIGHT, V-LIN1, V-LIN2, KEYSTONE, TILT and ROTATION.

All Visual Settings



The above warning statement will appear to confirm that you do want to reset all visual settings. If you want to reset all visual settings, press PROCEED.
The following items can be reset:
BRIGHTNESS, CONTRAST, COLOR, TINT, SHARPNESS, R-GAIN, B-GAIN, R-BIAS, G-BIAS, and B-BIAS.

Specific Item Settings



Specific adjustment item to be reset.

The above warning statement will appear to confirm that you do want to reset individual settings.

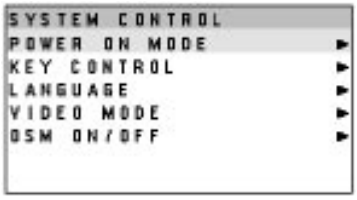
NOTE:

- In addition to OSM controls, adjustments can be directly accessed with the remote control keys. When adjusting with the remote control keys, the on-screen display for the related adjustment appears instead of the OSM menu.
- When OSM ON/OFF is set at OFF in the System Control menu, OSM controls are not available while the remote control direct access is possible.

OSM System Control Menu

The OSM System control menu allows you to set a various conditions of the monitor.

NOTE: This control is available only when No. 3 pin of the DIP switch is set at the ON position. The DIP switch is located on the back cabinet.



OSM keys on the remote control unit function as follows:

POSITION CONTROL up/down : highlights one of the control items in the System control menus.

POSITION CONTROL + : proceeds to the selected menu choice.

POSITION CONTROL - : exits the current control and returns to its original System control menus.

EXIT : exits the OSM controls.

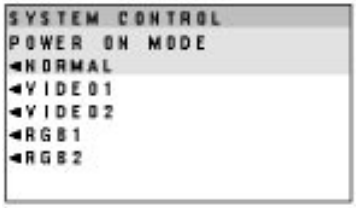
OSM windows have the following elements:

Right-oriented delta symbol : indicates further choices are available. Use the up or down keys to highlight the item. Pressing + proceeds to the selected control screen.

Left-oriented delta symbol : indicates that you can exit the current control. Pressing - returns you to its original System control menus.

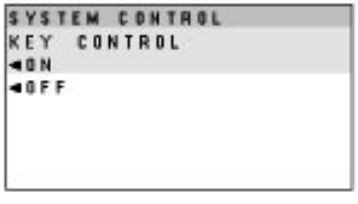
POWER ON MODE

This control allows you to set the monitor to default to any one of its inputs each time the monitor is turned on.



KEY CONTROL

This control allows you to disable the keys on the front panel such as PROCEED, EXIT, SOURCE SELECT, VOLUME, ▼, -, and +. If you accidentally hit any one of the buttons, it does not affect the monitor.

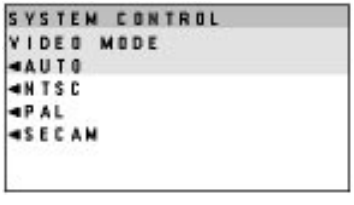


LANGUAGE

OSM menus are available in six languages: English, German, French, Spanish, Italian, and Swedish.

VIDEO MODE

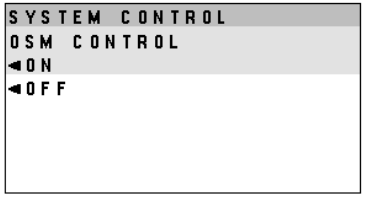
This control allows you to select the NTSC, PAL, or SECAM video standard. Normally select AUTO.



OSM ON/OFF

This control allows you to enable the OSM control.

The OSM control is available when ON is selected. When the OSM does not appear, the visual and raster controls are available with the remote control.



Troubleshooting

Before arranging for service by the NEC Service Center, check the following to be sure repairs are needed.

Problem	Possible Cause	Correction
No Picture or Sound	Power cord unplugged. Power outlet inactive. Power of external equipment is not ON. External equipment has been incorrectly connected. Incorrect input selection.	Plug in power cord. Be sure wall switch is on and outlet has power. Switch to ON or connect to an active AC outlet. Correct all connections. Select correct RGB1, RGB 2, VIDEO 1 or VIDEO 2 source.
Sound OK; poor picture with VIDEO signal input.	Improper control setting. Local interference. Cable interconnections.	Adjust picture controls as needed. Try another location for the monitor. Be sure all connections are secure.
Sound OK; poor picture with RGB signal input.	Improper control setting. Incorrect 15 PIN connector pin connections.	Adjust picture controls as needed. Check pin assignments and connections.
Picture OK; poor or no sound.	Cable interconnections. Volume is not adjusted. Poor audio connections from external source. Improper control settings. MUTE key is ON.	Be sure all connections are secure. Adjust volume. Correct audio connections. Adjust volume controls. Press again to restore sound.
Poor sound from external speakers or stereo system speakers	Cable interconnections. Improper volume setting.	Secure all cable connections. Check volume controls of all components.
Remote control does not work.	Weak batteries. Obstacle between Remote Control and Sensor Window. You are not within the effective operating range. Incorrect setting of No. 2 pin of the DIP SW.	Install new batteries. Point remote control directly at Sensor Window. Use the remote control unit within 30° left and right of center (at a distance of within 22ft). Set Pin no. 2 of DIP SW to ON/OPEN.
POWER/STANDBY indicator is blinking	Horizontal and/or vertical sync signal is not present when the Intelligent Power Manager control is on.	Check the input signal.

Specifications

Picture tube	27 inch Visual size; 29 inch CRT size (Diagonal), Type M68LLR696X02 108 degree deflection Stripe trio pitch Ph 0.74 mm at center, Ph 0.90 mm at corner/Pv 0.64 mm Invar mask, Medium-short persistence phosphor Anti-static electricity coating Optical filter coating Dynamic focus
RGB Input Terminals	RGB 1,2 : Mini D-SUB 15pin : Video : 0.7Vp-p/75 Ohms (Positive) : Sync. : Separate Sync. TTL level Horizontal Sync. (Positive/Negative) Vertical Sync. (Positive/Negative) : Composite Sync. TTL Level (Positive/Negative) : Composite Sync. On Green Video 0.3Vp-p (Negative)
Video Input Terminals **VIDEO 1/2** **S-VIDEO (Video 1/2)**	1.0Vp-p, 75 Ohms unbalanced (RCA-Jack), Composite video signal, Sync-negative. Y : 1.0Vp-p, 75 Ohms unbalanced, Sync-negative. C : 0.28Vp-p, 75 Ohms unbalanced, Color burst level.

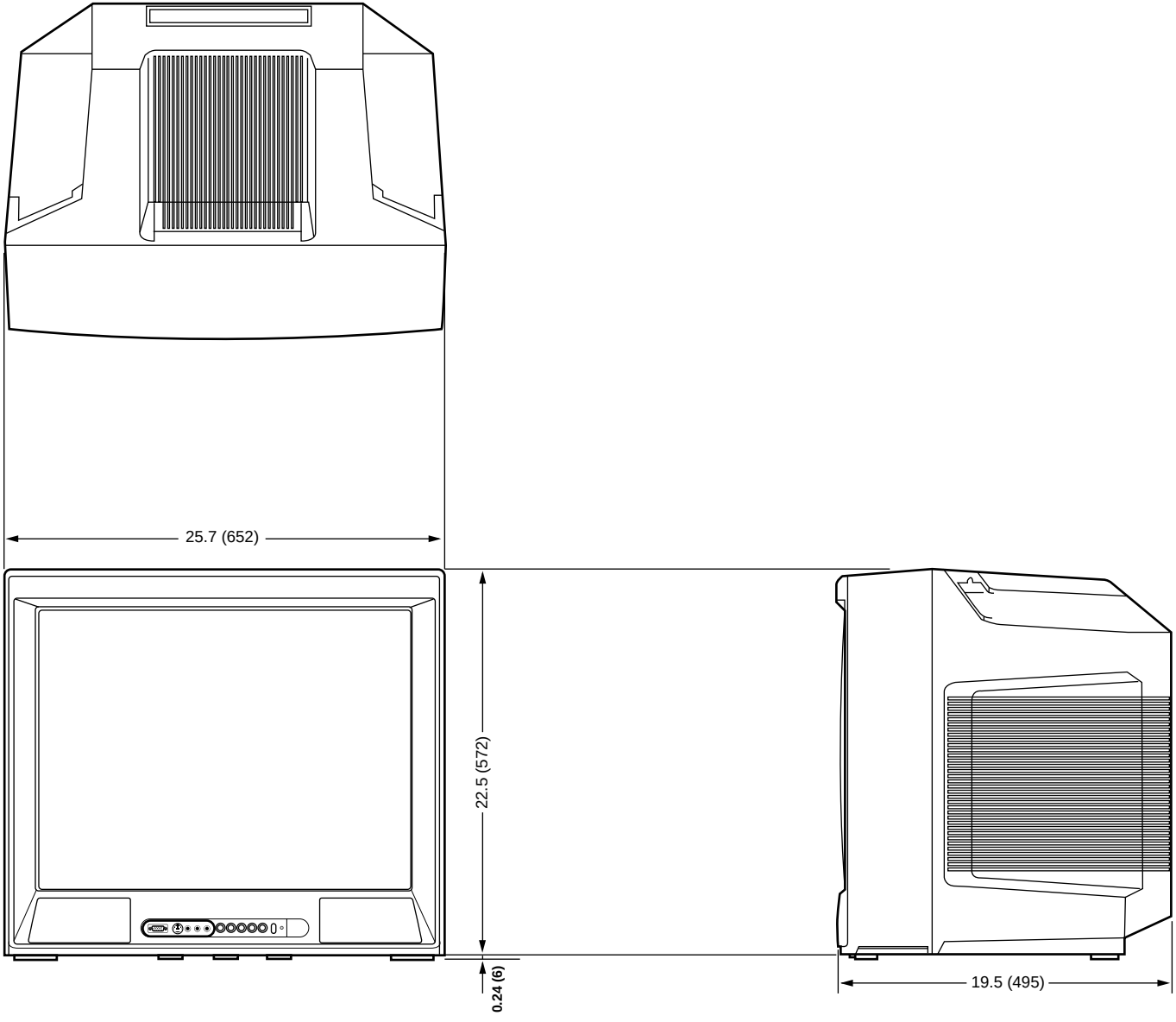
Audio Input Terminals **VIDEO 1, 2 / RGB**	Left (Mono) : 0.5 Vrms, high impedance (Pin-Jack) Right : 0.5Vrms, high impedance (Pin-Jack)
Monitor Output Terminal	Left : 0.5 ± 0.1 Vrms, less than 22 K Ohms (Pin-Jack) Right : 0.5 ± 0.1 Vrms, less than 22 K Ohms (Pin-Jack)
SOUND Output **Internal**	5W+5W (THD 10%) at 8 Ohm
Speaker	Oval type 9 X 5.0 cm 8 Ohm, 2pcs.
Display Colors	Analog Input: Unlimited colors
Synchronization Range	Horizontal: XV29 Plus; 15.7/31 KHz to 50 KH (Automatically) Vertical:50 Hz to 90 Hz (Automatically)

Maximum Resolution	RGB 800(H)×600(V) pixels VIDEO Horizontal: 600 lines /S-VIDEO Horizontal : 600 lines
Video Bandwidth	RGB: 30 MHz at-3dB VIDEO: 5 MHz at-3dB
Display Area	RGB : 95% Scan (Typically) VIDEO: 7% Overscan
Retrace Time	Horizontal: 15.75kHz; 10μsec, 31kHz<fH<66kHz; 3.6μsec, 66kHz<fH; 2.7μsec Vertical: 0.4 msec
Current Rating	AC 120 V/220-240 V, 50/60 Hz
Power Consumption	XV29 Plus(XV-2940): 3.3 A (maximum)
Dimensions	25.7(W)×22.8(H)×19.5(D) inches / 625(W)×578(H)×495(D) mm
Weight	97 lbs/ 44.0 kg
Environmental Considerations	Operating Temperature : 0 to 40 Humidity : 0 to 90% Altitude : 0 to 10,000 feet Storage Temperature : -10 to 50 Humidity : 0 to 95% Altitude : 0 to 45,000 feet

Regulations :	UL Approved (UL 1950) CSA certified Meets FCC class A requirements Meets DHHS requirements Meets RED ACT

All specifications are subject to change without notice.

Dimensions



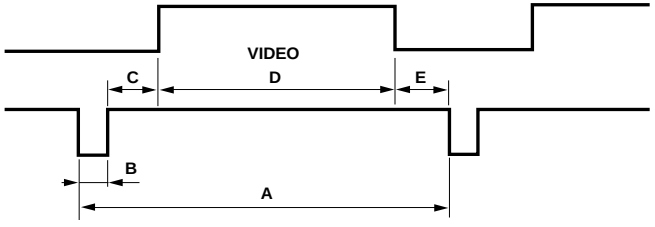
unit=inch (mm)

Timing Charts

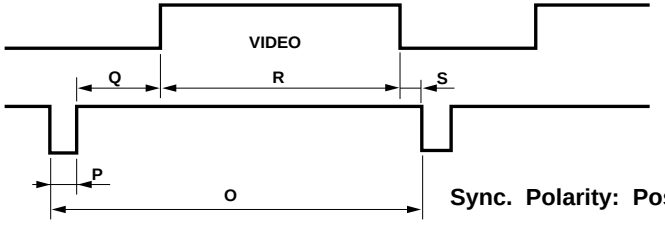
Input Signal Reference Chart

Separate Sync.

HORIZONTAL



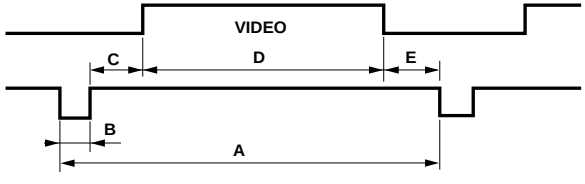
VERTICAL



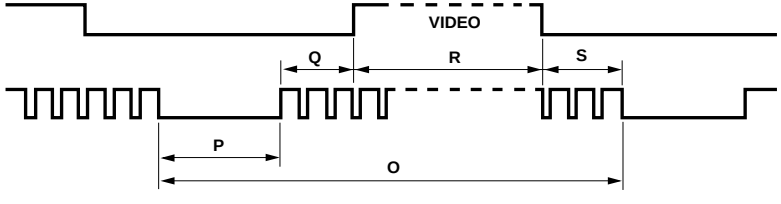
Sync. Polarity: Positive / Negative

Composite Sync.

HORIZONTAL

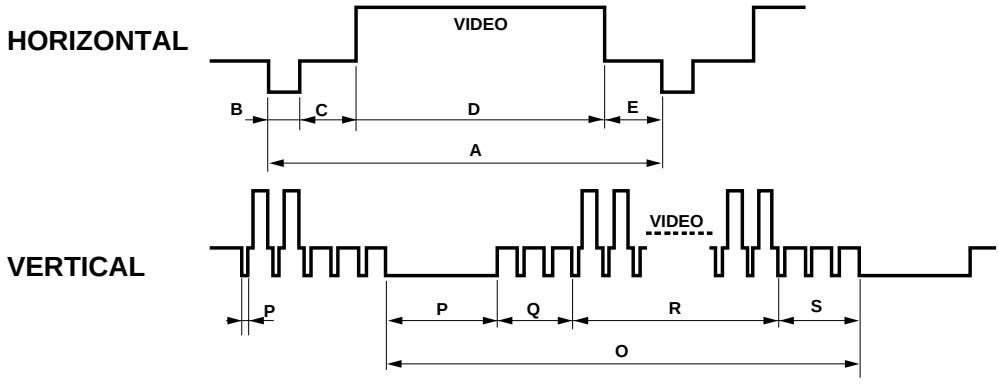


VERTICAL



Sync. Polarity: Positive / Negative

Composite Sync. & Video (Sync. on Green)



Sync. Polarity: Negative

Recommended Sync Signal Timing

Horizontal Duty should be 3 to 30%.
Horizontal sync width should exceed 0.9 µsec.
Horizontal back porch should exceed 2.0 µsec at sync on green and 1.2 µsec at others except when at 15KHz.
Horizontal blanking should exceed: 15.75; 10µsec, 31KHz< fH<66KHz: 3.6 µsec, 66KHz<fH: 2.7 µsec.
Vertical Duty should be 0.2 to 10%.
Vertical sync width should exceed 40 µsec or 2 horizontal lines.
Vertical sync width plus back porch should exceed 0.4 msec.
Interlaced signals are not recommended.
Interlaced signals with composite sync may not be displayed.

Typical Input Signal Timing

	VGA Compatible			XGA-2 Compatible			Mac ⅱ Quadra, or LC Compatible
Resolution	640 ~350	720 ~400	640 ~480	720 ~350	720 ~400	640 ~480	640 ~480
Horizontal Frequency	31.469KHz	31.469KHz	31.469KHz	39.444KHz	39.444KHz	39.375KHz	35.000KHz
(A) Horizontal Period	31.778μsec	31.778μsec	31.778μsec	25.352μsec	25.352μsec	25.397μsec	28.570μsec
(B) Horizontal Pulse Width	3.813μsec	3.813μsec	3.813μsec	3.042μsec	3.042μsec	3.048μsec	2.120μsec
(C) Horizontal Back Porch	1.589μsec	1.589μsec	1.589μsec	1.522μsec	1.522μsec	1.524μsec	3.170μsec
(D) Horizontal Active Area	26.058μsec	26.058μsec	26.058μsec	20.282μsec	20.282μsec	20.317μsec	22.810μsec
(E) Hrizontal Front Porch	0.318μsec	0.318μsec	0.318μsec	0.508μsec	0.508μsec	0.508μsec	0.180μsec

	VESA 640 ~480 at 72Hz	VESA 800 ~600 at 56Hz	VESA 800 ~600 at 60Hz	VESA 800 ~600 at 72Hz	MAC ⅱ & Quadra	8514/A & XGA Interlaced Compartible	VESA 1024 ~768 at 60Hz
Resolution	640 ~480	800 ~600	800 ~600	800 ~600	832 ~624	1024 ~768	1024 ~768
Horizontal Frequency	37.860KHz	35.156KHz	37.879KHz	48.077KHz	49.725KHz	35.587KHz	48.363KHz
(A) Horizontal Period	26.413μsec	28.444μsec	26.400μsec	20.800μsec	20.111μsec	28.100μsec	20.677μsec
(B) Horizontal Pulse Width	1.270μsec	2.000μsec	3.200μsec	2.400μsec	1.117μsec	3.910μsec	2.092μsec
(C) Horizontal Back Porch	4.063μsec	3.556μsec	2.200μsec	1.280μsec	3.910μsec	1.247μsec	2.462μsec
(D) Horizontal Active Area	20.317μsec	22.222μsec	20.000μsec	16.000μsec	14.524μsec	22.760μsec	15.754μsec
(E) Horizontal Front Porch	0.762μsec	0.667μsec	1.000μsec	1.120μsec	0.559μsec	0.178μsec	0.369μsec

*VGA, XGA, XGA-2, and 8514/A are the trademarks of International Business Machines Corporation.
*Macintosh II, Quadra, and LC are the trademarks of Apple Computer Inc.
*VESA is the trademark of a non-profit organization, Video Electronics Standards Association.

	VGA Compatible			XGA-2 Compatible			Mac ⅱ Quadra, or LC Compatible
Resolution	640 ~350	720 ~400	640 ~480	720 ~350	720 ~400	640 ~480	640 ~480
Vertical Frequency	70.080Hz	70.080Hz	59.940Hz	87.850Hz	87.850Hz	75.000Hz	66.667Hz
(O) Vertical Period	14.268msec	14.268msec	16.683msec	11.383msec	11.383msec	13.333msec	15.000msec
(P) Vertical Pulse Width	0.064msec	0.064msec	0.064msec	0.051msec	0.051msec	0.051msec	0.090msec
(Q) Vertical Back Porch	1.716msec	0.890msec	0.793msec	1.496msec	0.862msec	0.813msec	1.110msec
(R) Vertical Active Area	11.504msec	13.156msec	15.762msec	8.873msec	10.141msec	12.190msec	13.710msec
(S) Vertical Front Porch	0.985msec	0.159msec	0.064msec	0.963msec	0.329msec	0.279msec	0.090msec

	VESA 640 ~480 at 72Hz	VESA 800 ~600 at 56Hz	VESA 800 ~600 at 60Hz	VESA 800 ~600 at 72Hz	MAC ⅱ & Quadra	8514/A & XGA Interlaced Compartible	VESA 1024 ~768 at 60Hz
Resolution	640 ~480	800 ~600	800 ~600	800 ~600	832 ~624	1024 ~768	1024 ~768
Vertical Frequency	72.809Hz	56.250Hz	60.317Hz	72.187Hz	74.550Hz	86.960Hz	60.000Hz
(O) Vertical Period	13.735msec	17.778msec	16.579msec	13.853msec	13.414msec	11.499msec	16.667msec
(P) Vertical Pulse Width	0.079msec	0.057msec	0.106msec	0.125msec	0.060msec	0.112msec	0.124msec
(Q) Vertical Back Porch	0.740msec	0.626msec	0.607msec	0.478msec	0.784msec	0.577/0.563msec	0.600msec
(R) Vertical Active Area	12.678msec	17.067msec	15.840msec	12.480msec	12.549msec	10.824msec	15.880msec
(S) Vertical Front Porch	0.238msec	0.028msec	0.026msec	0.770msec	0.020msec	0.000/0.014msec	0.062msec

Signal Identification for Raster Preset

Mode	Polarity		State		Frequency		Factory preset	User preset	Timing name
	Hor	Ver	Hor	Ver	Hor	Ver			
MODE1	—	—	—	—			F00	U00	NTSC/ M-NTSC
(15.0–28.0KHz)								U00	RGB 15KHz
							F01	U01	PAL/ SECAM
MODE2	NEG	NEG	H	H			F02	U02	VESA I-Standard 640×480 (31.5KHz/ 60Hz)
(28.0–34.4KHz)	POS	NEG	H	H			F02	U03	IBM 640×350 (31.5KHz/ 71Hz)
	NEG	POS	H	H			F02	U04	IBM 640×400 (31.5KHz/ 71Hz)
	—	—	—	H			F02	U05	——
	—	—	—	L			F02	U06	——
MODE3	—	—	—	—		FV≤62	F03	U07	VESA 800×600 (35.1KHz/ 56Hz)
(34.4–36.5KHz)	—	—	—	—		FV≥81	F03	U08	VESA I-Standard 1024×768 (35.5KHz/ 87Hz)
	—	—	—	—		FV : 63-80	F04	U10	MAC 640×480 (35KHz/ 67Hz)
MODE4	NEG	(NEG)	H	H			F05	U11	VESA 640×480 (37.5KHz/ 75Hz)
(36.5–41.5KHz)	POS	POS	H	H			F05	U12	VESA 800×600 (37.9KHz/ 60Hz)
	—	—	—	H			F05	U13	——

Mode	Polarity		State		Frequency		Factory preset	User preset	Timing name
	Hor	Ver	Hor	Ver	Hor	Ver			
MODE5	—	—	—	L			F05	U14	REUTER 640×480 (38.4KHz/ 72Hz)
(41.5–45.0KHz)	—	—	—	H			F06	U15	VESA 640×480 (43.3KHz/ 85Hz)
MODE6	—	—	—	L			F06	U16	——
(45.0–49.0KHz)	NEG	(NEG)	H	H			F06	U17	VESA 1024×768 (48.4KHz/ 60Hz)
	POS	POS	H	H			F06	U18	VESA 800×600 (46.9KHz/ 75Hz)
	—	—	—	H			F06	U19	——
MODE7	—	—	—	L			F06	U20	REUTER 800×600 (48.1KHz/ 72Hz)
(49.0–51.0KHz)	(NEG)	(NEG)	H	H			F07	U21	H-98 1120×750 (50.0KHz/ 60.1Hz)
	—	—	—	H			F07	U22	——
	—	—	—	L			F07	U23	MAC 832×624 (49.7KHz/ 75Hz)

NOTE:
"( )" or "-" =ignored =Factory preset signal
L=NEG.SYNC
H=POS.SYNC
Factory : 8 preset
User: 23 preset
Note that U09 is not used.

Service and Support Policies

NEC Technologies is committed to providing the highest quality service and support for your MultiSync presentation monitor. A customer service group that is dedicated to the support of this product line is available to provide a single point of contact for technical support, trouble shooting, service and repair issues.

Please address all questions concerning the following subjects to the phone number listed below:

For technical support or any questions concerning the operation of this product.

To arrange for on-site repair service during the warranty period or after its expiration.

For the location of your nearest authorized NEC service center.

To report a DOA product and verify its status for return authorization.

1-800-836-0655

Due to the size and weight of large screen presentation monitor products, it is preferable to solve problems on-site rather than to incur the expense and risk of damage in return shipping. NECís service policies and procedures make it as effortless as possible for you to receive factory authorized and trained service at your location.

On-site Service/Repair Policy

NEC offers on-site service and repair for all of our MultiSync presentation monitor products of 29" and larger screen size. Warranty repair is provided by our service-authorized Visual Systems Division Dealers and network of factory-trained independent service providers. If you are experiencing a problem with your monitor, please contact the authorized NEC Visual Systems Division dealer from which it was purchased. If this is a reseller who is unable to provide service, call NEC directly at **1-800-836-0655**.

DOA Policy

A product is considered DOA if it fails to function according to current published specifications because of defects in NECTECH factory materials and/or workmanship during the first 30 days from the date of purchase by the end user. After the 30 day period any defective product will be considered a warranty repair.

A product is NOT considered DOA if it is functional but the box is damaged or it is missing contents such as manuals, cables, etc.

NECTECH reserves the right to repair rather than replace any product.

Eligibility/Return for Exchange Procedure

If a product is suspected of being DOA, customers must call NECTECH VSD Technical Support. A representative will assist in making the product fully functional or verify it as a DOA.

VSD Technical Support 1-800-836-0655
NEC technical support will provide a procedure for repair instead of exchange.

If the product is determined to be DOA, the Technical Support Representative will request the following information in order to issue a Material Return Authorization (MRA) number:

Product model number
Serial number
A complete description of the problem

If approved, an MRA number and return address will be issued. All product to be returned must be shipped freight pre-paid in its original carton to a designated NECTECH facility. The customer assumes the risk of loss. The defective product must be received by NECTECH within 21 calendar days from the date the MRA was issued.

Any questions concerning service and repair policies or procedures can also be addressed in writing to:

NEC Technologies
Visual Systems Division
Customer Service
1250 North Arlington Heights Road
Itasca, Illinois 60143